

Proposal for Development of Mobile Application for speech & hearing impaired

About CEO:

Chief Electoral Officer, Punjab is an independent entity, reporting to the Election Commission of India, New Delhi with an objective for setting up a truly citizen-friendly, transparent and fair system for the conduct of elections. It handles all the election related activities for conduct of General Elections to the House of People (Lok Sabha), General Elections to the State Legislative Assembly (Vidhan Sabha) and Elections of the Council of States (Rajya Sabha).

About Sign Language Mobile Application

Keeping in view the upcoming Lok Sabha Elections, 2019 Election Commission of India has directed to facilitate the PwD (Person with disability) electors and to motivate them to be a part of elections to achieve the motto of Accessible Elections. CEO Punjab has taken an initiative for development of a mobile app, for speech/ hearing impaired voters of the state of Punjab, to share information regarding voter's rights & responsibilities and help them make informed decisions in this Lok Sabha Elections, 2019.

Scope of Work:

With over 1.70 lakh citizens in the category of 'hard of hearing' in the state of Punjab as per census population, the speech/ hearing impaired community are a sizeable and formidable section of the society. However their disability limits their opportunities across various fields and hence limits their contribution to the Indian economy significantly. The election process in India is the right of every citizen and equal access to information for various sections of the society is critical for this democratic process to be well represented. Indian speech/ hearing impaired voters however are disadvantaged due to limited access to information in a format & language they understand -Indian Sign Language.

The sign language development mobile app, aims to bridge this gap between the rest of the society and the speech/ hearing impaired community providing them access to information in a format and language they recognise and easily understand. Information provided in this app, will help the speech/ hearing impaired voting community build awareness and understand their rights

and responsibilities as a voter and as a citizen of India. It will help them make educated decisions in choosing their representatives and leaders.

The app will help the speech/ hearing impaired community to participate in the world's largest democracy.

The following is the proposed scope of the project:

- Develop a mobile based app available for free download.
- Upload and maintain content in video format linked via youtube for hosting.
- Provide a video calling facility for the speech/ hearing impaired community to interact with the authorities to clarify their queries or raise complaints as appropriate.

Timelines:

The Sign language Mobile App should be developed **within 10 days** from the date of issuing of work order.

Price bid form:

The agency is required to submit rates for all items as per the following table:-

Sr. No.	Scope	Particulars	Timelines	Amount	Applicable Taxes	Total Amount
1.	App Development	Develop app, and make it available for free download	10 days			
2.	Content Development	Minimum 40 Sign language videos on the topics given in the annexure.	10 days			
3.	Video Calling Facility on What'sapp	A WhatsApp number will be provided for a representative of District Voter Helpline to respond to queries and register complaints from speech/ hearing impaired voters.	5 days			
Total						

Note – Agency is required to quote for all items. In case of incomplete, conditional and partial price bid, the agency shall be disqualified. Price bid will be evaluated on total cost.

Payment terms

1. No advance payment will be made.
2. Payment will be made in Indian Rupees after fifteen working days from the receipt of the bill.

Penalties of delay:

In case of delay in delivering mobile app as per the scope of work penalty of 2% of the total work order will be levied on daily basis.

Address for submission of Expression of Interest

To,
Chief Electoral Officer, Punjab
SCO 29 - 32, Sector 17 E
Chandigarh.

For any query, please contact

Mr. Pushminder Singh, System Manager – 09855071162

Mr. Paramjit Singh, DBA – 09988293534

Last date of Submission of proposal is 24-03-2019

Annexure- 1

Sn. No	Name / Title of the Video Estimated Running time	(Minimum Mins)
1	What is Electors Photo Identity Card (EPIC)	1
2	What is Postal Ballot	5
3	What are the types of Electors	4
4	What is the relevant date for determining the age of 18 years	1
5	What is the relevant date for revision of electoral roll	1
6	What documents required to be enclosed with Form 6 / voter ID card	4
7	What is Form 7	2
8	What do I need to bring with me to the polling station	1
9	What are the facilities provided in polling station	8
10	How do I find my name in Electoral roll	2
11	How do I get my voter ID card	2
12	How do I get duplicate voter ID card	1
13	How do I change my details in voter card	1
14	How do I delete my name from voter card	1
15	How does the service voter vote	12
16	How do I know my polling booth	1
17	How do I get my voter slip	8
18	Who is eligible to be registered as a general elector	1
19	Who is not qualified to be enrolled in the electoral roll	1
20	Who is a service voter	2
21	Who is my Booth Level Officer	2
22	Who are Booth Level Agents	3
23	Who is my Chief Electoral Officer	1
24	Who is my District Electoral Officer	1
25	Why do I vote	1
26	Why do I need Voter ID card	1
27	Why is my name not in voter list	1
28	Why do I need to carry identity card on polling day	1
29	Why has my polling station changed from previous election	1
30	When can I get registered in electoral roll	2
31	When will I get my voter ID card	1
32	Where is my polling station	1
33	Where is my Assembly Constituency	1
34	How to Register to Vote	1
35	What are the requirements for registering to vote	1
36	How to register to vote offline	1
37	How to apply graduate vote for mlc election	5
38	Know your EVM (What is an Electronic Voting Machine)	10
39	What are the advantages of using (EVM)	2
40	What is Voter Verifiable Paper Audit Trail (VVPAT)	3
41	Any Other additional content as per requirement	